

Restcomm Standard CPaaS Enablement Pricing (all prices subject to change at Telestax' discretion)

Programmable Voice		
Category	Price	Unit
Voice Platform Use	\$0.0030	Per Minute inbound or outbound
Voice PSTN Regular Numbers	\$0.0120	Per Minute inbound or outbound*
* Add-on PSTN charges for voice calls made to US numbers and received on US numbers. These charges do not apply to customers who bring their own PSTN carrier connections. ** Carriers may change prices at any time with a 24 hour notice. *** Different charges apply for non-US numbers. Ask for a current rate sheet.		
Toll Free Numbers	\$0.02	Per Minute inbound or outbound*
Reserved PSTN Number	\$1.0	Per number per month
Transcriptions		Roadmap
Recordings	\$0.0022	Per Recorded Minute
Recordings Storage	\$0.0004	Per Minute Stored per month
Conference Pricing	\$0.0016	Per Minute per participant on top of Voice Pricing
Speech Recognition	\$0.018	Per 15 seconds
Text to Speech	\$0.0006	Per 100 Characters

Volume Discounts		
Category	Price	Terms
No Commitment	List	No monthly commitment
Basic	5%	\$2,000 /mo spend commitment for 1 year
Standard	8%	\$5,000 /mo spend commitment for 1 year
Premium	12%	\$10,000/mo spend commitment for 1 year
Custom	Contact us	

*1 year commitment with monthly automated payment minimums.

Programmable SMS		
Category	Price	Unit
SMS Platform Use	\$0.0030	Per Message inbound or outbound
SMS PSTN	\$0.003	Per Message inbound or outbound*
MMS PSTN	\$0.02	Per Message inbound or outbound*
* Add-on PSTN charges for SMS sent to US numbers and received on US numbers. These charges do not apply to customers who bring their own PSTN carrier connections. ** Carriers may change prices at any time with a 24 hour notice. *** Different charges apply for non-US numbers. Ask for a current rate sheet.		
Toll Free SMS	\$0.005	Per Message inbound or outbound*
Reserved Number (SMS Enabled)	\$1.0	Per number per month
Reserved Short Code	\$600. \$2,000 Setup fee	Per number per month
Professional Services		
Category	Price	Terms
Remote	\$160.00	Per scheduled hour*
Onsite	\$240	Per scheduled hour**
Custom	Contact us	
* Requires minimum 2 weeks notice to schedule a session. ** Requires minimum 4 weeks notice schedule a session. Travel and accommodation expenses paid by customers.		

	Support Plans			
	No Commitment	Basic	Standard	Premium
API Status notification	Included	Included	Included	Included
Call Rate (Call initiation per sec)	1 CPS	5 CPS	8 CPS	10 CPS (Ask sales if more is needed)
Online Restcomm Certification Program		Included (max 2 students)	Included (max 3 students)	Included (max 5 students)
Guaranteed response time				
P1	No Commitment	1 Business Day	1 Calendar Day	2 Hours
P2	No Commitment	2 Business Day	1 Business Day	4 Hours
P3	No Commitment	2 Business Day	2 Business Days	1 Calendar Day
Web Support	Included	Included	Included	Included
24 X 7 Web and Phone Support			Included	Included
Support Pricing (Addition to monthly commitment)		4% of monthly spend (or \$500 minimum)	6% of monthly spend (or \$1000 minimum)	8% of monthly spend (or \$2500 minimum)
Onboarding Services		Included (max 5 Hrs)	Included (max 8 Hrs)	Included (max 15 Hrs)
Dedicated named support engineer				(Ask sales - additional cost)
Uptime SLA	Included	Included	Included	Included

MessageExchange		
Category	Price	Unit
Number Platform Use	\$0.5000	Per managed phone number per month
UC One, Skype for Business, Univerge	\$1.25	Per Seat per month*
* Telestax provides PSTN number. * MessageExchange Per Seat traffic is capped at 300 SMS Per Month per seat. If traffic goes beyond that threshold, standard Programmable SMS Product Pricing applies ** Flat per seat rate applies only to message sent to and received on US numbers. *** Non-US numbers have different rates. Ask for a current rate sheet.		

Visual Designer		
Category	Price	Unit
Interactions	INCLUDED for a limited time	Per Interaction with Visual Designer
* Interaction is any HTTP POST to Visual Designer (from Restcomm or Web Trigger)		

Premium Features		
Category	Price	Unit
Whitelabeling	INCLUDED for a limited time	Per organization per month*
* Fee waived for monthly commitment over \$10K		

Email		
Category	Price	Unit
Email	\$0.003	Per message inbound or outbound*
* Email message size not to exceed 1MB		